Intro to Business Analysis

In this beginner Business Analyst training, students will learn about key concepts in Business Analysis such as Business requirements, functional requirements and non-functional requirements. You will also understand how to apply various Needs Assessment Techniques.

Group classes in NYC and onsite training is available for this course.
For more information, email contact@nyimtraining.com or visit:
https://training-nyc.com/courses/intro-to-business-analysis

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Course Outline

Introduction to Business Analysis

What is Business Analysis

- Role of a Business Analyst
- Skills of a good Business Analyst
- Why become a Business Analyst (discussion based upon industry insights)

Introduction to Software Development Lifecycle (SDLC)

- Development Team Roles
- Role of a Business Analyst in various Project Phases
- Waterfall Development Methodology
- Agile (Scrum) Development Methodology

Basic Concepts of Business Analysis

Key Concepts in Business Analysis

- Business Requirement
- Business Rule
- Functional Requirement
- Non-Functional Requirement

Project Kick-off

- Pre-project needs assessment
- Team Roles and Responsibilities (RACI Matrix)
- Project Kick-off Meeting
- If you join project mid-way (discussion based upon professional insights)

Requirements Gathering Techniques

Needs Assessment Techniques

- Gap Analysis (Current "as-is" State, Future "to-be" State Analysis)
- Root/Source Cause Analysis **(Class Exercise #1: Draw a Fishbone Diagram)**
- SWOT Analysis

Requirements Elicitation Techniques

- SME Interviews
- Job Shadowing
- Surveys and Questionnaires
- JAD Session **(Class Excerise #2: Team will participate in a role play based mock requirements gathering Workshop)**